

Fidelity MPF e-services

At Fidelity, we look into every small detail to provide the best service to you. By providing a series of e-services, we hope to make MPF investment management become easy.

To enjoy our full range of e-services, login [Fidelity.com.hk](https://www.fidelity.com.hk) to activate your online account now!

3 steps to activate online account:



Activate and enjoy below online services:

- Account balance and profit & loss
- Transaction history and contribution summary
- Portfolio allocation
- Latest account statement and annual Member Benefit Statement

More e-services on demand:

e-Message

- 1 Login, select **"Profile"** and click on **"e-Message setting"**
- 2 Select your **MPF account(s)**
- 3 Select **"SMS notification"** and/or **"Email notification"** service

Activate and receive SMS and/or email notification upon completion of the key actions of the registered account, for example:

- Asset switching
- Change of investment mandate
- Change of personal particulars
- Confirmation on receiving transfer-in assets
- Confirmation on receiving MPF contribution
- Confirmation of benefit withdrawal
- Confirmation of de-risking for Default Investment Strategy (DIS)

e-Statements

- 1 Login, select **"Account"** and click on **"e-Statements"**
- 2 Select your **MPF account(s)**, click **"Manage"**
- 3 Click enable **"e-Statements notification"**, select **"SMS notification"** and/or **"Email notification"** service

Activate and receive the below in digital copies:

- Member Benefit Statement
- Transfer Confirmation
- Transfer Statement
- Benefit Payment Statement
- Investment Switching Statement
- Notice of de-risking for Default Investment Strategy (DIS)

